



The Association of Natural Burial Grounds

We are aware that you have recently been bereaved and therefore understand that you may not wish to complete a feedback form, but if you are able to do so, we would really appreciate it.

The burial ground that you chose is a member of The Association of Natural Burial Grounds, run by The Natural Death Centre charity* and abides by our Code of Conduct.

One requirement is that each family has the chance to give their feedback about the experience, using this comments form, which is sent direct to the NDC.

From the many thousands of forms we have received in the past, we have been able to monitor standards and improve best practice at natural burial sites of all kinds across the UK. (All feedback is shared with the burial ground concerned).

Every feedback form received is also used to help choose the winners of our annual People's Awards for the best Natural Burial Grounds in the UK.

If you feel able to share your thoughts and feelings about the burial, you will be helping us to ensure that other families receive the best possible service in the future. We particularly like to receive more detailed, personal perspectives, so if you would like to send us a full account of the funeral along with this comments form, we would be delighted to receive it.

We also welcome any donations you might like to make to help us continue our work:

*The Natural Death Centre is a non-profit charity that seeks to inform, empower and inspire the public, in all matters relating to death and dying, in particular to increase awareness of funeral choices outside of the mainstream.

Our work is only possible with the generous support of people like you; we rely on gifts and legacies to do our work. If you are able to make a tax-deductible donation to us, it will help ensure we can help the next family who call on us.

GIFT AID

Please sign this gift aid form if you are a UK taxpayer and wish to send us a donation. Using Gift Aid means that we receive an extra 25% from the Inland Revenue, helping any donations go further.

This means, for example, that £20 can be turned into £25, just by filling out the form below, at no additional cost to you.

If you have any questions about **Gift Aid**, please contact us and we will be happy to help. Thank you for your kind support.

Name:

Address:

Phone(s):

Email:

Please be assured, all personal information will only be stored for the purposes of claiming gift aid.

I want the charity to treat all donations I have made since 6 April 2000 and all donations I make from the date of this declaration until I notify you otherwise as Gift Aid donations.

Signature.....

Date: -- / -- / ----

Notes: You must pay an amount of income tax and/or capital gains tax at least equal to the tax that the charity reclaims on your donations in the tax year. You can cancel this declaration at any time by notifying the charity. If in the future your circumstances change and you no longer pay tax on your income and capital gains equal to the tax that the charity reclaims, you can cancel your declaration. If you pay tax at the higher rate you can claim further tax relief in your Self-Assessment tax return. If you are unsure whether your donations qualify for Gift Aid tax relief, ask the charity. Or ask your local tax office for leaflet IR 65. Please notify the charity if you change your name or address.





ANBG Feedback Form

Please tell us about the Natural Burial Ground where the funeral took place:

Name of the burial ground?

When was the funeral?

Name of the deceased?

Name of the owner or staff member that looked after you?

Were you given the opportunity to meet with them before the funeral?

How would you describe the level of customer care?

How did you, or the person who chose the burial ground, know about it?

Did you look at other burial grounds, if so which one/s?

What made you decide on this burial ground rather than any other/s?

Why did you/they choose a natural burial?

Is there anything that you think could be improved?

How would you rate this burial ground for the following?

Ambience - the look/feel of the site

★ ★★ ★★★ ★★★★ ★★★★★

Provision of information, advice and guidance

★ ★★ ★★★ ★★★★ ★★★★★

The support from burial ground staff

★ ★★ ★★★ ★★★★ ★★★★★

'Green' credentials

★ ★★ ★★★ ★★★★ ★★★★★

Ease of access

★ ★★ ★★★ ★★★★ ★★★★★

Cost/value for money

★ ★★ ★★★ ★★★★ ★★★★★

Overall rating

★ ★★ ★★★ ★★★★ ★★★★★

Overall comments (please continue on separate sheet)

May your comments be used as testimonials?

yes no

Thank you so much for taking the time to answer these questions; it is very much appreciated.
Please post your feedback form to the address below: